



**BEFORE THE PUBLIC UTILITIES COMMISSION
OF THE STATE OF CALIFORNIA**

FILED

12/02/22

03:10 PM

C2212002

Vlad Novotny

Complainant,

vs.

Pacific Gas and Electric Company (U39E),

Defendant.

ECP Case (C.) _____

Expedited Complaint
(Rule 4.6)

COMPLAINANT	DEFENDANT
<p style="text-align: center;">Vlad Novotny 16105 Cerro Vista Drive Los Gatos CA 95032 T- 650-450-0286 E-mail: vladnovotny@yahoo.com</p>	<p style="text-align: center;">Pacific Gas and Electric Company (U39E) Attn: Steven Frank, Attorney 77 Beale Street, Mail Code B30A San Francisco, CA 94105 T: 415-973-6976 E-mail 1: steven.frank@pge.com E-mail 2: pgetariffs@pge.com</p>

BEFORE THE PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA

(A) V. Novotny

COMPLAINANT(S)

vs.

(B) Pacific Gas & Electric Company
U39 E

DEFENDANT(S)

(Include Utility "U-Number", if known)

(for Commission use only)

(C)

Have you tried to resolve this matter informally with the Commission's Consumer Affairs staff?

☒ YES ☐ NO

Has staff responded to your complaint?

☐ YES ☐ NO

Did you appeal to the Consumer Affairs Manager?

☐ YES ☒ NO

Do you have money on deposit with the Commission?

☐ YES ☒ NO

Amount \$ _____

Is your service now disconnected?

☐ YES ☒ NO

COMPLAINT

(D)

The complaint of (Provide name, address and phone number for each complainant)

Name of Complainant(s)	Address	Daytime Phone Number
V. Novotny	16105 Cerro Vista Drive, Los Gatos, CA 95032	650-450-0286

respectfully shows that:

(E)

Defendant(s) (Provide name, address and phone number for each defendant)

Name of Defendant(s)	Address	Daytime Phone Number
Pacific Gas & Electric Company	245 Market Street, San Francisco, CA	800-743-5000

(F)

Explain fully and clearly the details of your complaint. (Attach additional pages if necessary and any supporting documentation)

Illegally charging me for use of gas by the tenant living in the rental property.
Details are provided in the attached file.

(G) Scoping Memo Information (Rule 4.2(a))

(1) The proposed category for the Complaint is (check one):

☒ adjudicatory (most complaints are adjudicatory unless they challenge the reasonableness of rates)

☐ ratesetting (check this box if your complaint challenges the reasonableness of a rates)

(2) Are hearings needed, (are there facts in dispute)? ☐ YES ☒ NO

(3) ☐ Regular Complaint ☒ Expedited Complaint

(4) The issues to be considered are (Example: The utility should refund the overbilled amount of \$78.00):

The utility should cancel the charges of ~~\$720.~~ 715.72

- (5) The proposed schedule for resolving the complaint within 12 months (if categorized as adjudicatory) or 18 months (if categorized as ratesetting) is as follows:

Prehearing Conference: Approximately 30 to 40 days from the date of filing of the Complaint.
Hearing: Approximately 50 to 70 days from the date of filing of the Complaint.

Prehearing Conference (Example: 6/1/09):	11/10/22
Hearing (Example: 7/1/09)	12/14/22

Explain here if you propose a schedule different from the above guidelines.

(H)

Wherefore, complainant(s) request(s) an order: State clearly the exact relief desired. (Attach additional pages if necessary)

Cancellation of charges of \$720. 7/5, 72

(I)

OPTIONAL: I/we would like to receive the answer and other filings of the defendant(s) and information and notices from the Commission by electronic mail (e-mail). My/our e-mail address(es) is/are:

vladnovotny@yahoo.com

(J)

Dated Los Gatos, California, this 29th day of September, 2022
(City) (date) (month) (year)



Signature of each complainant

(MUST ALSO SIGN VERIFICATION AND PRIVACY NOTICE)

(K)

REPRESENTATIVE'S INFORMATION:

Provide name, address, telephone number, e-mail address (if consents to notifications by e-mail), and signature of representative, if any.

Name of Representative:	
Address:	
Telephone Number:	
E-mail:	
Signature	

VERIFICATION
(For Individual or Partnerships)

I am (one of) the complainant(s) in the above-entitled matter; the statements in the foregoing document are true of my knowledge, except as to matters which are therein stated on information and belief, and as to those matters, I believe them to be true.

I declare under penalty of perjury that the foregoing is true and correct.

(L)

Executed on 09/29/2022, at Los Gatos, California
(date) (City)



(Complainant Signature)

VERIFICATION
(For a Corporation)

I am an officer of the complaining corporation herein, and am authorized to make this verification on its behalf. The statements in the foregoing document are true of my own knowledge, except as to the matters which are therein stated on information and belief, and as to those matters, I believe them to be true.

I declare under penalty of perjury that the foregoing is true and correct.

(M)

Executed on _____, at _____, California
(date) (City)

Signature of Officer

Title

(N) NUMBER OF COPIES NEEDED FOR FILING:

If you are filing your formal complaint on paper, then submit one (1) original, six (6) copies, plus one (1) copy for each named defendant. For example, if your formal complaint has one defendant, then you must submit a total of eight (8) copies (Rule 4.2(b)).

If you are filing your formal complaint electronically (visit <http://www.cpuc.ca.gov/PUC/efiling> for additional details), then you are not required to mail paper copies.

(O) Mail paper copies to: California Public Utilities Commission
Attn: Docket Office

505 Van Ness Avenue, Room 2001
San Francisco, CA 94102

PRIVACYNOTICE

This message is to inform you that the Docket Office of the California Public Utilities Commission ("CPUC") intends to file the above-referenced Formal Complaint electronically instead of in paper form as it was submitted.

Please Note: Whether or not your Formal Complaint is filed in paper form or electronically, Formal Complaints filed with the CPUC become a public record and may be posted on the CPUC's website. Therefore, any information you provide in the Formal Complaint, including, but not limited to, your name, address, city, state, zip code, telephone number, E-mail address and the facts of your case may be available on-line for later public viewing.

Having been so advised, the Undersigned hereby consents to the filing of the referenced complaint.



Signature

09/29/22

Date

V. Novotny

Print your name

PG&E Case Number: 838-054-8533

The disputed amount is \$715.72.

The account 409 610 8291-0 was created by PG&E for the rental property at 1320 Shadowglen Road, Sacramento, CA 95864 (Shadowglen) sometimes in 2020 or 2021. Later, the charges for another rental property at 6805 Burdett Way, Sacramento, CA 95823 (Burdett) were added to that account.

PG&E attached charges incurred by the tenant from Oct. 2020 to Jan. 2021 at Burdett property to the above account without informing anybody about it and did not provide the landlord actual billing until mid-2022.

Interim Landlord Agreement (ILA) existed on Burdett property from 2017 to Jan. 16, 2021, however, according to CPUC rules and regulations the charges can be transferred into ILA only when the tenant cancels the service.

The tenant did not cancel the service as he received PG&E service continuously from 2013 till present (September 29, 2022) while my ILA for the Burdett property was cancelled effective Jan. 16, 2021. If the tenant cancelled gas service in Oct. 2020, the house and water would not be heated while he lived in the property continuously. This proves that the tenant did **NOT** cancel the service but stopped payments.

PG&E will not provide proof that the tenant cancelled the service for "Privacy" reason which is an excuse to blackmail the landlord for payments. They will not provide information that has nothing to do with privacy. Since PG&E will not provide any proof of service cancellation to me, they can provide it to you in the form of the recorded phone call, letter, email or filled form provided for such a request.

PG&E sent me the first bill for Shadowglen property in Sep. 2021 (effectively 11 months after the alleged incident started). As I determined later, that billing corresponded to Burdett property. It took months to figure out what happened as PG&E would not provide me with the billing statements until mid-2022.

In 2022, PG&E started to add this disputed amount to my personal residence account with address 16105 Cerro Vista Drive, Los Gatos, CA 95032 – 187 081 6682-4 which should not be allowed. I pay on time every month PG&E charges for my personal residence. The disputed amount should be kept in the account that PG&E created and this "transfer" should not be permitted.

The above description of the case demonstrates that PG&E services are highly unprofessional and incompetent at best and in the worst case fraudulent.

I look forward to positive resolution of cancellation of these disputed charges of \$715.22 in view of the above facts.

Sincerely,

V. Novotny